

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 05<sup>th</sup> day of August' 2024**  
**C.G.No.24/2024-25/Tirupati Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Smt. M.Radha & Others, Majarakollubylu (V),  
Ammacheruvumitta, Madanapalli, Annamaiah Dt.      Complainant

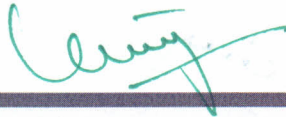
***AND***

1. Dy. Executive Engineer/O/Madanapalli
2. Executive Engineer/O/Madanapalli      Respondents

This complaint came up for final hearing before this Forum through video conferencing on 24.07.2024 in the presence of the complainants and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

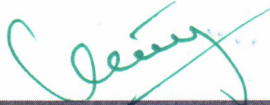
**ORDER**

01. The complainants filed the complaint during the Vidyut Adalat conducted at Madanapalli on 20.06.2024 stating that they are staying in the street situated to the back of Gangamma Temple and that one Distribution Transformer is in existence across the street road which



is causing obstruction for ingress and egress of the vehicles into the street and the same is to be shifted clearing the obstruction.

- 02.** The said complaint was registered as C.G.No.24/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on their inspection they found that DTR was erected nearly 12 years ago when there was no clear demarcation of roads and plots in that area. For shifting of existing DTR, either the complainants or the concerned local body has to register a shifting application for preparation of estimates and on sanction of the proposal, the applicant has to pay the requisite demand charges on which their request will be considered.
- 03.** Heard both the parties through video conferencing. We the Chairperson, the learned Members/Finance and Technical personally visited the locality of the complainants at about 04.00 P.M. on 10.07.2024 and conducted local inspection. We found one kachha road leading from the main road to the houses of some of the complainants at a distance from the main road and one old DTR is in existence blocking part of the said kacha road. It seems that after installation of the DTR only, the surrounding houses in that locality are constructed and they left some open place as a road for ingress and egress from the main road to their houses. The complainants did not produce any layout plan to show that the said kacha road is a recognized layout road. Hence, we are of the opinion that either the




complainants or the local body concerned if it intends to lay pukka road in the place of existing kacha road, they have to apply for shifting of the DTR and to pay the requisite estimated charges by showing a suitable place to which the DTR is to be shifted and erected and in such a case the respondents have to take necessary action for shifting of the DTR. The complainants are advised accordingly. With the said observations, we feel that this complaint is liable to be closed.

04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website [vidyutombudsman.ap.gov.in](http://vidyutombudsman.ap.gov.in).

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 05<sup>th</sup> day of August'2024.

  
CHAIRPERSON

  
Member (Finance)  
05/08/2024

  
Member (Technical)

  
Member (Independent) 5/8/2024